

Godox



P100

使用手册

Instruction Manual V1.0

固件 Firmware V1.00

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重要安全说明

在使用、操作或更换相纸前，请务必详阅以下说明并遵守安全注意事项。

危险

- 本设备内置锂电池，严禁拆卸、撞击、挤压、跌落或投入火中。
- 请勿将设备置于高温环境，否则可能导致电池过热或外壳变形。严禁在含有酒精、汽油等易燃易爆气体或溶剂的环境中使用本设备，否则可能导致电池过热、起火或爆炸。
- 本设备内置发热元器件，打印期间及打印完成后一段时间内处于高温状态。设备完全冷却前，请勿将手伸入出纸口或相纸仓内，以免烫伤。
- 本产品仅保证与神牛专用的一体式热升华相纸兼容。使用非指定相纸可能导致打印机损坏或产生安全风险。
- 请使用符合标准（5V2A）的 USB-C 充电设备进行充电。若充电过程中产品异常发热，请立即断开电源。

警告

- 使用时，应放置在易散热的地方，不要放置在床头、被褥上、包裹里或其他不易散热的环境中使用，避免婴幼儿接触玩耍，儿童请在成人指导下使用。
- 本设备不具备防水性能，请保持设备干燥。严禁在潮湿、雨淋或冷凝环境中使用，避免灰尘及油烟进入相纸仓。
- 打印过程中，相纸将多次往复进出，严禁在机械运作停止前强行拉出相纸或阻挡出纸口，以免损坏打印部件。
- 一体式热升华相纸安装后，请勿在耗材未用完时取出，以免导致相纸无法使用。

注意

- 由于热升华工艺特性，连续打印时设备温度会升高。温度过高时设备会减慢或暂停打印，这属于正常保护机制，待温度降低后，设备会自动恢复正常。
- 为保障电池健康，长期闲置时请每 3 个月进行维护性充电，建议电量保持在 40%~60%。

物品清单



打印机 ×1



一体式热升华相纸
(10 张) ×1



USB-C 充电线 ×1



收纳袋 ×1

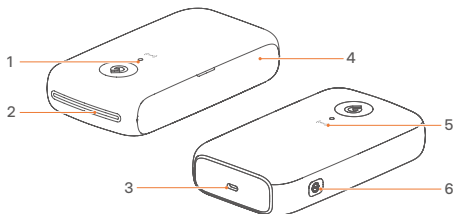


使用手册 ×1

注：1. 开箱后核对所购套装内的物品，若有缺失或破损，及时联系经销商。
2. 图示仅供参考，具体以实际产品为准。

部件名称

机身



1. 指示灯

2. 出纸口

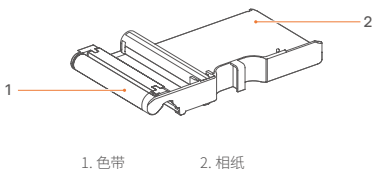
3. USB-C 充电口

4. 相纸仓门

5. NFC 感应区

6. 电源键

一体式热升华相纸



快速入门

1. 开关机与充电

开关机：长按电源键 3 秒开机；长按电源键 5 秒关机。

充电：请使用标配 USB-C 充电线进行充电，支持 5V = 2A（10W）输入。

2. 指示灯状态

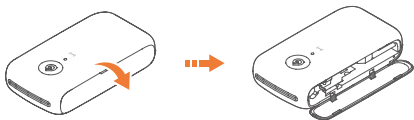
可通过双色指示灯掌握打印机状态：

颜色	状态	说明
蓝色	● 常亮	● 充电完成、打印机就绪或正在打印
	● 慢闪	● 充电中
	● 快闪	● 开机自检中、接收图片数据
	● 闪烁一次	● 相纸插入相纸仓、App 获取电量及纸张信息、设备配对成功
红色	● 常亮	● 缺纸、卡纸、纸张用尽、照片未及时取走或相纸异常
	● 慢闪	● 电量低
	● 快闪	● 打印机温度过高
红蓝灯	交替闪烁	固件升级中

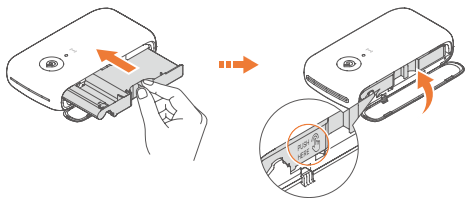
注：红灯优先级高于蓝灯，同时出现不同情况，红灯优先。

3. 安装一体式热升华相纸

3.1 打开相纸仓门。



3.2 按图示方向将相纸对准凹槽缓慢平稳推入（避免接触色带及光面），按压“PUSH HERE”标识处至听到“咔哒”声锁定，再关闭仓门。



4. 配对移动设备

下载 App: 扫描二维码, 下载神牛美拍应用程序。



配对: 在移动设备上打开神牛美拍应用程序, 按照应用程序的配对指引, 搜索并配对 P100。

NFC 配对: 开启移动设备 NFC 功能, 在移动设备上打开神牛美拍应用程序, 贴近设备 NFC 感应区, 弹出配对窗口完成连接 (iOS 设备需手动开启 NFC 配对窗口), 等待 20-30 秒, 以识别配对设备, 若无法配对, 请重启移动设备, 重新连接。

注: 首次配对成功后, P100 开机即可自动重连; 更换移动设备时, 需重新执行配对操作。

打印照片

1. 在应用程序中选择“打印照片”，进入手机相册选择需要打印的照片。
2. 进入打印预览编辑照片：打印数量、打印画质及照片编辑，应用程序提供可编辑的模板、滤镜、相框以及贴纸等。
3. 轻触“打印”按钮。

注：• 基于热升华技术，照片会多次往复进出以完成各色彩印覆盖。待相纸完全静止且打印完成前，请勿强行拉出相纸或遮挡出纸口，以免损坏打印部件。

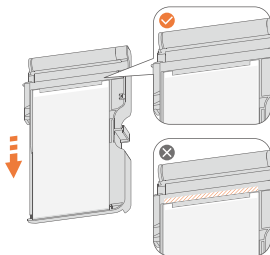
• 打印大面积深色或黑色图像时，打印头局部温度显著升高，会对成像质量产生影响，甚至导致色带粘连或断裂。如遇色带断裂，请参阅“故障排除指南”章节中的“色带断裂 / 异常”部分进行处理。

故障排除指南

1. 相纸位置异常

可能原因：在运输或储存过程中摆放不当，导致相纸从一体式相纸盒中滑出。

解决方法：请按图示箭头方向在平面上垂直轻敲，确保相纸复位。



2. 无法连接设备

可能原因: 打印机未开机、已被其他移动设备占用, 或未开启移动端相关系统权限。

解决方法: 确认开机, 开启移动端无线配对并授权应用位置权限。

3. 出纸口卡纸

可能原因: 相纸变形弯曲、出纸口受阻, 或有异物遮挡、多张相纸 / 色带因受潮粘连、数据传输中断, 或一体式热升华相纸受损及未安装到位。

解决方法: 重启打印机, 检查相纸是否平整且无粘连, 清理出纸口异物, 并确保相纸盒完好且安装锁定到位。如问题仍未解决, 请联系神牛售后服务。

4. 一体式热升华相纸无法正常取出

可能原因: 打印机在未完全复位状态下进行拔取操作, 或内部相纸多页重叠卡死。

解决方法: 切勿强行拔出, 请重启打印机等待设备完全复位无异响。如问题仍未解决, 请联系神牛售后服务。

5. 打印突然停止

原因 1: 打印途中退出 App

解决方法: 请保持应用在前台运行, 重新连接后再次尝试打印。

原因 2: 设备过热保护

解决方法: 设备连续工作导致温度过高, 请静置待其冷却。

原因 3: 设备电量不足

解决方法: 低电量触发自动保护, 请连接符合标准充电器充电。

6. 打印白纸

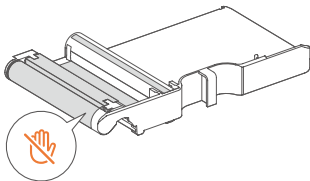
可能原因: 2.4G 无线设备 (鼠标、耳机等) 影响数据传输。

解决方法: 请关闭此类设备或远离干扰源后重新打印。

7. 照片出现白点、印痕或条纹

可能原因：一体式热升华相纸的色带表面或相纸光面粘有手指指纹、油脂或灰尘。

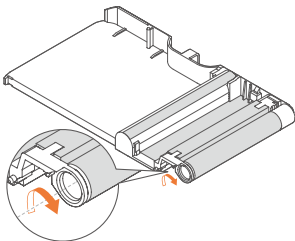
解决方法：拿取或安装相纸时，请勿触摸色带膜及相纸光面；如已污染，请更换新的相纸。



8. 色带松动需手动调整

可能原因：耗材在运输或更换过程中出现色带松动。

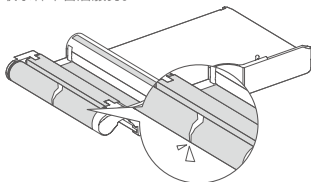
解决方法：使用前请顺时针手动旋转色带盒内的齿轮将其拉紧。



9. 色带断裂 / 异常

可能原因：安装相纸盒时操作不当划破色带，或打印过程中因高温等原因导致色带粘连、断裂。

解决方法：关机后更换相纸盒重新打印。如相纸盒卡阻无法取出，请停止操作并联系神牛售后服务。



技术参数

产品名称	神牛便携彩色照片打印机
产品型号	P100
打印技术	热升华打印
应用程序	神牛美拍（支持 iOS / Android）
输入电源	5V=2A
工作温度	5°C - 40°C
相纸尺寸	54 × 86mm
打印机尺寸	142.5 × 86.8 × 26.8mm
产品重量	约 320g

规格和参数如有变更，恕不另行通知。

固件升级

连接：打开神牛美拍应用程序，并连接至需要升级的打印机设备。

升级：1. 轻触设备名称，进入“我的打印机”页面。

2. 选择“设备固件”，设备将自动进行固件升级，并在完成后自动重启。

注：升级过程中请勿切断电源或断开设备连接。

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Important Safety Instructions

Please read the following instructions and observe the safety precautions before using, operating, or replacing the photo paper.

DANGER

- The device contains a built-in lithium battery. Do not disassemble, strike, crush, drop, or throw it into fire.
- Do not leave the device in high-temperature environments to prevent battery overheating or housing deformation. Do not use the device in environments with flammable or explosive gases or solvents (e.g., alcohol, gasoline). This may cause the battery to overheat, catch fire, or explode.
- The device contains internal heating elements that remain hot during printing and for a period after printing. Do not reach into the paper exit or paper compartment until the device has completely cooled down, to avoid burn injuries.
- Compatibility is only guaranteed with Godox-dedicated All-in-One Photo Paper Cartridge. Using non-specified paper may damage the printer or pose safety risks.
- Use a standard USB-C charging device (5 V/2 A). If the product becomes abnormally hot during charging, disconnect the power immediately.

WARNING

- Place the device in a well-ventilated area during use. Do not cover the device or place it on beds, blankets, or inside bags where heat dissipation may be blocked. Keep out of reach of infants and children. Children should use this device under adult supervision.
- This device is not waterproof. Keep the device dry. Do not use it in damp, rainy, or condensing environments. Prevent dust and oily smoke from entering the paper compartment.
- The photo paper will move in and out multiple times during printing. Do not forcefully pull out the paper or block the output slot before the mechanical operation stops completely. This prevents damage to the printing components.

- Once the all-in-one photo paper cartridge is installed, do not remove it before it is completely used up. Doing so may render the paper unusable.

CAUTION

- Due to the dye-sublimation process, the device temperature will rise during continuous printing. The device will slow down or pause printing when the temperature is too high. This is a normal protection mechanism. The device will automatically resume normal operation after the temperature drops.
- To maintain battery health, perform a maintenance charge every 3 months during long-term storage. It is recommended to keep the battery level at 40% - 60%.

What's Inside



Printer × 1



All-in-One Photo Paper
Cartridge (10 pcs) × 1



USB-C Charging
Cable × 1



Storage Bag × 1

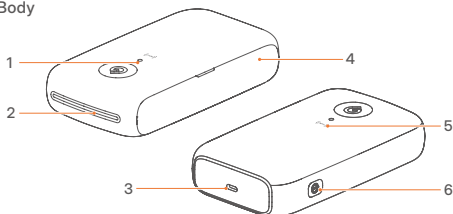


Instruction Manual × 1

- Note:**
1. Check the package contents after unboxing. If any items are missing or damaged, contact the dealer immediately.
 2. Illustrations are for reference only and may differ from the actual product.

Names of Parts

Body



1. Indicator Light

2. Print Exit Slot

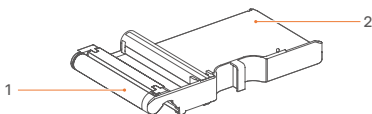
3. USB-C Charging Port

4. Photo Paper Compartment Door

5. NFC Detection Area

6. Power Button

All-in-One Photo Paper Cartridge



1. Ribbon

2. Photo Paper

Quick Start

1. Power On / Off and Charging

Power On / Off: Long press the Power Button for 3 seconds to power on; long press the Power Button for 5 seconds to power off.

Charging: Use the included USB-C charging cable for charging. Supports 5V=2A (10W) input.

2. Indicator Light Status

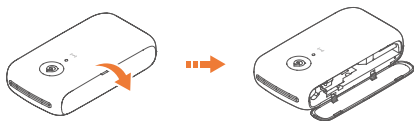
Check the Printer Status via the Dual-Color Indicator:

Color	Status	Description
Blue	• Solid	• Fully charged, printer ready, or printing
	• Slow Flash	• Charging
	• Fast Flash	• Power-on self-test or receiving image data
	• Single Flash	• Paper inserted, App fetching battery/paper info, device pairing
Red	• Solid	• Out of paper, paper jam, paper exhausted, photo not removed after printing or photo paper error
	• Slow Flash	• Low battery
	• Fast Flash	• Device overheating
Red/Blue	• Alternating	• Firmware upgrading

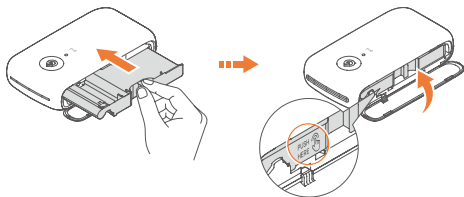
Note: The red light has priority over the blue light. If different conditions occur simultaneously, the red light status is displayed.

3. Installing All-in-One Photo Paper Cartridge

3.1 Open the paper compartment door.



3.2 Align the paper with the slot as shown and push it in slowly and smoothly (avoid touching the ribbon and glossy surface). Press the "PUSH HERE" mark until it clicks into place, then close the compartment door.



4. Pairing with Mobile Devices

Download App: Scan the QR code to download the Godox Cam app.



Pairing: Open the Godox Cam app on the mobile device, follow the in-app pairing guide, then search for and connect to "P100".

NFC Pairing: Enable NFC on the mobile device, open the Godox Cam app, and hold it close to the NFC detection area. Tap the pop-up pairing window to complete the connection (iOS devices require manually opening the NFC pairing window and waiting 20–30 seconds for the device to be recognized. If pairing fails, restart your mobile device and try reconnecting).

Note: Once successfully paired for the first time, the P100 will auto-reconnect when powered on. To use with a different mobile device, perform the pairing steps again.

Printing Photos

1. Select "Print Photo" in the app and choose a photo from your album.
2. Enter the print preview to edit: adjust quantity, print quality, and photo editing. The app provides editable templates, filters, frames, and stickers, etc.
3. Tap the "Print" button.

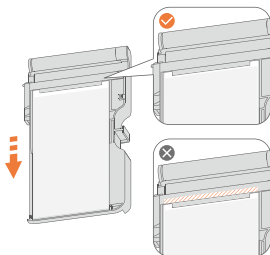
- Note:**
- Based on dye-sublimation technology, the photo moves in and out multiple times for multi-color coverage. Do not forcibly pull out the paper or block the exit until the paper is completely still and printing is finished.
 - Printing images with large dark or black areas will cause a localized temperature rise in the print head, which may affect image quality or result in ribbon sticking and breakage. If a ribbon break occurs, please refer to the "Ribbon Broken / Damaged" section in "Troubleshooting".

Troubleshooting

1. Incorrect Paper Position

Possible Cause: Improper placement during transportation or storage causes the photo paper to slide out of the all-in-one cartridge.

Solution: Please tap vertically on a flat surface in the direction of the arrow shown to ensure the photo paper resets into place.



2. Device Not Found

Possible Cause: The printer is not powered on, is occupied by another device, or required system permissions are not enabled.

Solution: Ensure the power is on, enable wireless pairing on your mobile device, and grant app location permissions.

3. Paper Jam

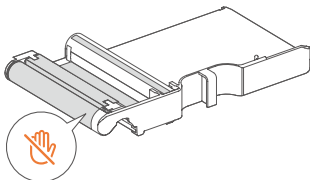
Possible Cause: The photo paper is warped, the paper exit is blocked or obstructed, paper or ribbon is stuck due to moisture, data transmission is interrupted, or the all-in-one cartridge is damaged or improperly installed.

Solution: Restart the printer, check if the photo paper is flat and not stuck, clear foreign objects from the paper exit, and ensure the cartridge is undamaged and securely locked into place. If the problem persists, please contact Godox After-Sales Service.

7. White Spots, Marks, or Streaks on Photos

Possible Cause: Fingerprints, grease, or dust on the ribbon surface or glossy paper side of the cartridge.

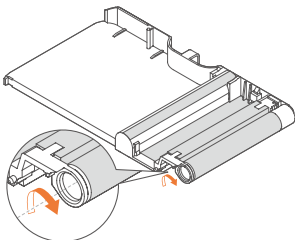
Solution: Do not touch the ribbon film or glossy paper surface when handling or installing the cartridge. If contaminated, replace with a new cartridge.



8. Loose Ribbon Adjustment

Possible Cause: The ribbon has slackened during transportation or replacement.

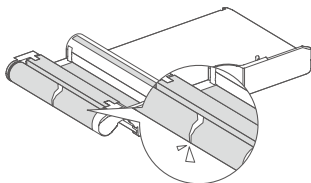
Solution: Manually rotate the gear inside the cartridge clockwise to tighten the ribbon before insertion.



9. Ribbon Broken / Damaged

Possible Cause: Improper installation of the cartridge damages the ribbon, or high temperatures during printing cause the ribbon to stick or snap.

Solution: Turn off the power, then replace the cartridge and reprint. If the cartridge is jammed and cannot be removed, cease operation and contact Godox After-Sales Service.



Technical Data

Product Name	Godox Portable Color Photo Printer
Product Model	P100
Printing Technology	Dye-Sublimation Printing
App	Godox Cam
Input	5V $\equiv$ 2A
Operating Temp.	5°C - 40°C
Paper Size	54 × 86mm
Dimensions	142.5 × 86.8 × 26.8mm
Weight	Approx. 320g

Specifications and data may be subject to change without notice.

Firmware Upgrade

Connection: Open the Godox Cam App and connect to the printer device to be upgraded.

Upgrade:

1. Tap the device name to enter the "My Printer" page.
2. Select "Device Firmware". The device will automatically perform the firmware upgrade and restart upon completion.

Note: Do not turn off the power or disconnect the device during the upgrade process.

Warning

Operating frequency: 2402MHz – 2480MHz

Maximum EIRP Power: 5dBm

Declaration of Conformity

GODOX Photo Equipment Co.,Ltd. hereby declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states. For more information of DoC, please click this weblink:

<https://www.godox.com/eu-declaration-of-conformity/>

The device complies with RF specifications when the device is used at 0 mm from your body.

Made for

 iPhone | iPad

iPhone 17e, iPhone 17 Pro Max, iPhone 17 Pro, iPhone Air, iPhone 17, iPhone 16e, iPhone 16 Pro Max, iPhone 16 Pro, iPhone 16 Plus, iPhone 16, iPhone 15 Pro Max, iPhone 15 Pro, iPhone 15 Plus, iPhone 15, iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone SE (3rd generation), iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone SE (2nd generation), iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11, iPhone XS Max, iPhone XS, iPhone XR, iPhone X, iPhone 8 Plus, iPhone 8, iPhone 7 Plus, iPhone 7, iPhone SE, iPhone 6s Plus, iPhone 6s, iPhone 6 Plus, iPhone 6, iPhone 5s, iPad Air 13-inch (M4), iPad Air 11-inch (M4), iPad Pro 13-inch (M5), iPad Pro 11-inch (M5), iPad Air 13-inch (M3), iPad Air 11-inch (M3), iPad (A16), iPad mini (A17 Pro), iPad Pro 13-inch (M4), iPad Pro 11-inch (M4), iPad Air 13-inch (M2), iPad Air 11-inch (M2), iPad Pro 12.9-inch (6th generation), iPad Pro 11-inch (4th generation), iPad (10th generation), iPad Air (5th generation), iPad (9th generation), iPad mini (6th generation), iPad Pro 12.9-inch (5th generation), iPad Pro 11-inch (3rd generation), iPad (8th generation), iPad Air (4th generation), iPad Pro 11-inch (2nd generation), iPad Pro 12.9-inch (4th generation), iPad Pro 11-inch (1st generation), iPad Pro 12.9-inch (3rd generation), iPad Pro 10.5-inch, iPad Pro 12.9-inch (2nd generation), iPad Pro 9.7-inch, iPad Pro 12.9-inch (1st generation), iPad Air (3rd generation), iPad Air 2, iPad Air, iPad mini (5th generation), iPad mini 4, iPad mini 3, iPad mini 2, iPad (7th generation), iPad (6th generation), iPad (5th generation)

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Apple, Apple TV, Apple Watch, iPad, iPad Air, iPad Pro, iPhone, Lightning, and tvOS are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

Apple, Apple TV, Apple Watch, iPad, iPad Air, iPad Pro, iPhone, Lightning, and tvOS are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

The trademark "iPhone" is used in Japan with a license from Aiphone K.K.

保修条款

一、本产品保修时间为自购买日起 12 个月，购买日以购买产品时保修卡登记日期为准。在按照使用手册正常使用的前提下，如产品在正常使用中出现故障，请凭保修卡及购机发票申请保修服务。保修服务免费提供，保险、邮递及运输等费用由用户承担。

二、保修期内以下修理也将收费：

- 1. 未出示有效保修卡及购机发票的（但能够证明本产品在三包有效期内的除外）；
- 2. 未按产品使用说明的要求使用、维护、保管而造成损坏的；
- 3. 购买后发生的，因摔落、进水、不当存放等造成损坏的；
- 4. 在非神牛授权维修服务中心进行修理、改造、分解、清洁而造成损坏的；
- 5. 保修卡上未记载购买日期、产品型号、用户名称、地址、电话、经销商名称，或擅自涂改保修卡，或无经销商印章的；
- 6. 保修卡上记载的产品型号或编号与产品实物不相符合的；
- 7. 因使用非神牛推荐之附件或消耗品（适配器、连接线、耗材等）而引起损坏的；
- 8. 由于不可抗力（如自然灾害）、异常电压等外部原因引起的故障。

三、存在以下情况之一者，不属于保修范围之内：

- 1. 未经神牛及授权维修人员许可，擅自对产品进行拆卸，或产品序列号标贴被撕去及模糊不清，无法辨认；
- 2. 由于固体颗粒刮伤热升华打印头，引起的打印白线，则热升华打印头不属于保修范围；
- 3. 其他人为引起的故障。

四、保修期内，维修时所更换的产品零配件归神牛公司所有。

五、用户负责将产品寄送至公司售后服务部或公司授权的维修站点进行保修服务。

六、深圳市神牛摄影器材有限公司拥有本保修条款的最终解释权。

保修卡

尊敬的用户：感谢您选择神牛（Godox）产品。我们致力于为您提供可靠的售后保障。请您在购买时完整填写此卡并妥善保管，保修时请与购机发票一并出示。

用户信息	用户名称			
	联系地址	省	市	区（县）
	联系电话			
	产品型号			
经销商信息	经销商名称（盖章）			
	联系地址			
	联系电话			
	购买日期	年	月	日

注：此表应由经销商盖章确认。

Warranty Terms

I. This product is covered by a 12-month warranty from the date of purchase, as recorded on the warranty card. Should the product malfunction during normal use, please present the Warranty Card and original purchase invoice to request warranty service. Warranty service is provided free of charge; insurance, postage, and shipping costs are borne by the user.

II. Chargeable Repairs (even within the warranty period)

1. Failure to present a valid Warranty Card and purchase invoice (unless proof can be furnished that the product is within the statutory warranty validity period);
2. Damage caused by failure to use, maintain, or store the product as specified in the user instructions;
3. Damage resulting from dropping, liquid ingress, or improper storage after purchase;
4. Damage caused by repair, modification, disassembly, or cleaning performed at non-Godox authorized service centers;
5. Warranty Card without the purchase date, product model, user name, address, telephone number, or dealer name, or bearing unauthorized alterations, or lacking the dealer's stamp;
6. Product model or serial number recorded on the Warranty Card that does not match the physical product;
7. Damage caused by using accessories or consumables not recommended by Godox (adapters, cables, supplies, etc.);
8. Failures caused by force majeure (e.g., natural disasters), abnormal voltage, or other external factors.

III. Exclusions (not covered under warranty)

1. Unauthorized disassembly of the product without permission from Godox or authorized service personnel, or removal/defacement of the product serial number label rendering it illegible;
2. White lines in printing caused by dye-sublimation printhead abrasion due to solid particles — the dye-sublimation printhead is excluded from warranty coverage;
3. Any other failure caused by human factors or misuse.

IV. Replacement Parts All parts replaced during warranty repair become the property of Godox.

V. Shipping The user is responsible for shipping the product to Godox After-Sales Service or an authorized service center for warranty service.

VI. Final Interpretation GODOX Photo Equipment Co., Ltd. reserves the final right of interpretation of these Warranty Terms.

Warranty Card

Dear Customer, Thank you for choosing Godox. Please complete and retain this card.
Present it along with your purchase invoice when requesting warranty service.

Customer Information	Customer Name			
	Address	Province	City	District (County)
	Contact Number			
	Product Model (Serial No.)			
Dealer Information	Dealer Name (Stamp)			
	Address			
	Contact Number			
	Date of Purchase	Year	Month	Day

Note: This form shall be stamped by the dealer.



Wechat
Official Account
神牛微信公众号

制造商: 深圳市神牛摄影器材有限公司
地址: 深圳市宝安区福海街道塘尾社区耀川工业区厂房 2 栋
电话: +86-755-29609320 (8062) 传真: +86-755-25723423
邮箱: godox@godox.com 网址: godox.com

MANUFACTURER: GODOX Photo Equipment Co., Ltd.

Add.: Building 2, Yaochuan Industrial Zone, Tangwei Community, Fuhai Street,
Bao'an District, Shenzhen 518103, China Tel: +86-755-29609320 (8062)
Fax: +86-755-25723423 E-mail: godox@godox.com Website: godox.com



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